









# **VENEZIA PALACE DELUXE RESORT HOTEL**

With its unique atmosphere, Venezia Palace De Luxe Resort Hotel is presenting mysterious beauties of the Mediterranean shore together with its Ultra All Inclusive system.

We carried San Marco Square of Venice to Antalya's most favorite tourism city, Lara - Kundu. In our facility, you will be able to see exactly the same ones of the Basilica, Dukedom Palace, Campanile Tower, Café Florian of San Marco Square and Rialto Bridge in Venice together with the enchanted atmosphere of Venice.

Venezia Palace Deluxe Resort Hotel's San Marco Basilica (Main Building) consists of Lobby, Reception, Spa center, Indoor pool.

Dukedom Palace consists of main Restaurant, Congress center, Stores, Cafe Florian, Venetto Restaurant.

Accommodation Buildings are San Marco, Santa Maria, Castello.

In Campanile Tower there is campanile bar & terrace with magnificent view.

### **GENERAL INFORMATION**

#### Luxury Resort Hotel

P.K. 32 Kundu Köyü 07110 Aksu / Antalya / TÜRKİYE **TELEPHONE:** +90 242 431 26 26 **FAX:** +90 242 431 26 62 - + 90 242 431 22 10

#### www.veneziapalace.com

reservation@veneziapalace.com/info@veneziapalace.com

Between 01<sup>st</sup> of April 2021 -31<sup>st</sup> of October 2021 The hotel provides services with ULTRA ALL INCLUSIVE concept. You may find our extended concept in the attachment.

### LOCATION

15 km to ANTALYA AIRPORT, 20 km to ANTALYA CITY CENTER The facility is located right on the sea and has total area of 117.000 m<sup>2</sup>



# ROOMS

#### TOTAL NUMBER OF ROOMS is 541 and all rooms have been renewed in the year of 2013

#### 382 STANDARD ROOMS, 44 ECO ROOMS, 57 CASTELLO (SUPERIOR) ROOMS, 40 STANDARD FAMILY ROOMS, 15 CASTELLO ( SUPERIOR ) FAMILY ROOMS, 1 ROYAL SUITE and 2 VILLAS.

**STANDARD ROOMS:** Standard rooms are 25 m<sup>2</sup> (Except Balcony) in size and consist of 1 bathroom and 1 bedroom with carpeted floor. All of the rooms has own balcony as well as partial sea or pool and garden view, central air-conditioner, electronic card locking system, minibar, tea & coffee set, kettle, LC screen TV with satellite broadcasting, internet, digital safe, direct line telephone, music broadcasting over TV, fire warning system, bathtub in the bathrooms, telephone, hair dryer and 220 Volt socket. Maximum occupancy is 2+2 pax. The rooms have 1 double bed or 2 single beds. Standard Rooms are located in San Marco and Santa Maria Blocks. **Handicapped Rooms:** Handicapped Rooms with balcony, the bathroom has shower cabin and equipped especially for disabled people. There are 6 handicapped rooms in total and all rooms are located on ground floor.



**ECO ROOMS:** Eco rooms are 25 m<sup>2</sup> in size and consist of 1 bathroom and 1 bedroom with carpeted floor. All of the rooms are garden view, central air-conditioner, electronic card locking system, minibar, tea & coffee set, kettle, LC screen TV with satellite broadcasting, internet, digital safe, direct line telephone, music broadcasting over TV, fire warning system, bathtub in the bathrooms, telephone, hair dryer and 220 Volt socket. Maximum occupancy is 2+2 pax. The rooms have 1 double bed or 2 single beds. Eco rooms are located in San Marco and Santa Maria blocks.



**CASTELLO ROOMS:** Castello rooms are 28 m<sup>2</sup> (Except Balcony) in size and consist of 1 bathroom and 1 bedroom with carpeted floor. All of the rooms are with balcony as well as partial sea or pool and garden view, central air-conditioner, electronic card locking system, minibar, tea & coffee set, kettle, LC screen TV with satellite broadcasting, internet, digital safe, direct line telephone, music broadcasting over TV, fire warning system, bathtub in the bathrooms, telephone, hair dryer and 220 Volt socket. Maximum occupancy is 2+2 pax. The rooms have 1 double bed or 2 single beds. Superior Rooms are located in Castello Block.





**STANDARD FAMILY ROOMS:** Family Rooms consist of 2 bedrooms and 1 bathroom with 40 m<sup>2</sup> area (except balcony) and there is a connection door between the rooms. Floors are covered with carpet and all of the rooms with balcony as well as partial sea or pool and garden view, central air-conditioner, electronic card locking system, minibar, tea & coffee set, kettle, LC screen TV with satellite broadcasting, internet, digital safe, direct line telephone, music broadcasting over TV, fire warning system, bathtub in the bathrooms, telephone, hair dryer and 220 Volt socket. Maximum occupancy is 5 pax. The rooms have 1 double bed and 2 single beds. Family Rooms are located in San Marco and Santa Maria Blocks.



**CASTELLO FAMILY ROOMS:** Castello (Superior) Family Rooms consist of 2 bedrooms and 1 bathroom with 50 m<sup>2</sup> area (except balcony) and there is a connection door between the rooms. Floors are covered with carpet and all of the rooms with balcony as well as partial sea or pool and garden view, central air-conditioner, electronic card locking system, minibar, tea & coffee set, kettle, LC screen TV with satellite broadcasting, internet, digital safe, direct line telephone, music broadcasting over TV, fire warning system, bathtub in the bathrooms, telephone, hair dryer and 220 Volt socket. Maximum occupancy is 5 pax. The rooms have 1 double bed and 2 single beds. Superior Family Rooms are located in Castello Block.



**ECO ROOMS:** Eco rooms are 25 m<sup>2</sup> in size and consist of 1 bathroom and 1 bedroom with carpeted floor. All of the rooms are without balcony as well as garden view, central air-conditioner, electronic card locking system, minibar, tea & coffee set, kettle, LC screen TV with satellite broadcasting, internet, digital safe, direct line telephone, music broadcasting over TV, fire warning system, bathtub in the bathrooms, telephone, hair dryer and 220 Volt socket. Maximum occupancy is 2+2 pax. The rooms have 1 double bed or 2 single beds. Eco rooms are located in San Marco and Santa Maria blocks.





**FAMILY ROOMS (Connection):** Family Connection Rooms with 50 m<sup>2</sup> area consist of 2 standard rooms (excluding Balcony) and 2 bathrooms. There is a connection door between the rooms. Floors are covered with carpet and all of the rooms with balcony as well as partial sea or pool and garden view, central air-conditioner, electronic card locking system, minibar, tea & coffee set, kettle, LC screen TV with satellite broadcasting, internet, digital safe, direct line telephone, music broadcasting over TV, fire warning system, bathtub in bathrooms, telephone, hair dryer and 220 Volts socket. Maximum occupancy is 6 pax. The rooms have 1 double bed and 2 single beds. Connection Family Rooms are located in San Marco & Santa Maria Blocks.



**VILLAS:** Villas have 130 m<sup>2</sup> surface area (except Terrace) and they have 2 floors. Ground floors have a bedroom with special bath (French bed), American kitchen, lounge and one WC. Upper floors have two bedrooms with special baths (French bed) and one of the baths has jacuzzi. It is furnished with luxury. Villas also have own green area (Maximum occupancy is 6+2 pax)





**KING SUITE:** King Suite has 100 m<sup>2</sup> area (except Balcony) and floors are covered with carpet. It consists of 1 bedroom (French bed), working corner and a big salon containing the bar, a bathroom having shower/bathtub and jacuzzi, one WC and 2 balconies. It is furnished with luxury. (Maximum occupancy is 2 pax)

#### Working hours of central air-conditioner depend on the weather conditions.

### FREE SERVICES FOR KING SUITE AND VILLAS

- VIP Welcoming
- A bouquet of fresh flowers to the Room on Arrival Day,
- Special Bath amenities,
- Free of Charge Pillow Menu,
- Bathrobe, Slippers, Beach Towel to the Room,
- 1 Waiter and 1 Maid to the Room for 24 Hours,
- Food and Beverage Services in A la Carte Restaurants,
- Tropical Fruits, Nuts, Dried Fruits and Desert Plate to the Room,
- Chivas Regal (12 years old), JB Whiskey, Gordon Gin, Smirnoff Vodka,
- Martini Bianco, White and Red Wine, Champaign to the Room,
- Laundry and Ironing Service,
- Room Cleaning Two Times in a day,
- Pavilion Usage,
- Airport transfer; Hotel should be informed 3 days in advance from check-İn Date (Airport Hotel – Airport Transfer Service)



# **HOTEL'S FEATURES**

Summer Season Services are rendered between 01<sup>st</sup> of April 2021 - 31<sup>st</sup> of October 2021

### BEACH

Distance to sea is "0 m", with Fine Sandy Beach, Pier (depending on weather condition will be installed in the middle of May), Shower, Changing Cabins, Pavilions, Sunshades, Textile Sunbeds, Towel Changing

#### **PAVILION SERVICES (09:00 – 18:00)**



Sunbed, Cushion, Towel and Bed Lining Changing, Cold Towel Service Rich Fruit Plate Lunch (Snack Menu) Alcoholic and Non-alcoholic Drinks (within the Concept) Mini Bar (Water, Soft Drinks, Beer) Alcoholic and Non-alcoholic Cocktail Service Sparkling Wine Service Double Bed

#### SWIMMING POOLS

Indoor Pool (165 m2), Indoor Jacuzzi Pool for 15 persons Outdoor Pool (3500 m2), Outdoor Jacuzzi Pool for 20 persons, Aquapark is 300 m<sup>2</sup> for aldults, Aquapark 315 m<sup>2</sup> for kids, Indoor Pool for Kids ( 6 m<sup>2</sup>) Outdoor Pool for Kids (240 m2)

## AQUAPARK

There are 11 slides in total in the Aquapark, which is built on a total of 3200 m2. Their distribution is as follows;



7 pcs for adults, 4 pcs for kids





## WATER SPORTS

Surf, Canoe, Banana, Parasailing, Water Ski, Jet Ski, Catamaran and Diving School.

### LAND SPORTS

4 Tennis Courts (floodlight), Table Tennis, Mini Football Field (synthetic grass ground with granule), Basketball , Gymnastics, Aerobic, Jogging area, Beach Volleyball.

## **TENNIS COURTS**

4 Tennis Courts with synthetic grass ground are located side by side. Tennis Courses, Court Lighting, Racket and Balls

### GAME ROOM

Table Soccer, TV Corner.

## INTERNET

WI-FI is free of charge in the general areas of the Hotel as well as in the rooms and conference rooms.

### SERVICES FOR THE KIDS

Mini Club between 4-12 years old, Game Park for Kids, Game Ship for the Kids, Pools for the Kids (with and without Slide), Mini Disco Baby Chair in the Restaurants, Buffet for the Kids in the Main Restaurant, In Minibars: Baby Food, Fruit Puree, Milk (On request), Kids Menu in A la Carte Restaurants,

### ANIMATION

Soft Animation in accompany with Professional Animation Team, Land Games, Pool Games, Competitions, Dance and Various Sports Activities, Special Shows at Cesars Arena, Disco and Parties in the Evening



## RESTAURANTS

Ristorante Bellini (Main Restaurant) Lido Restaurant (Snack Restaurant)

## A'la CARTE RESTAURANTS

Ristorante Veneto (Italian Restaurant) Ristorante Burano (Fish Restaurant) Ottoman Restaurant (Turkish Restaurant) Ristorante La Caretta (Mexican Restaurant)

### BARS

Foro Bar (Lobby) Gondola Bar (Pool) Cafe Festa (Game Salon) Cesars Bar ( Show Arena) Vitamina Bar (Health Club) Tea Garden (Turkish Pancake, Waterpipe) Florian Cafe (Patisserie – Ice Cream) Piazza Club (Outdoor Disco) Casanova Bar (Indoor Disco) La Spiaggia Bar (Beach) Lido Bar (Snack) Campanile Bar Rialto Bar

### SHOPPING CENTER

Jewelry Store, Boutique, Hair Dresser, Market, Photographer, Rent a Car, Leather Store, Souvenir Store, Silver Store.

#### **HEALTH SERVICES**

Doctor and Nurse are at the service for our Guests. Medical Checkup is extra charged. The closest Hospital is in Antalya.

## **CREDIT CARDS**

Visa, Master Card, Amex.

#### LANGUAGES SPOKEN

Turkish, English, German, Russian.



#### ENVIRONMENT

Usage of biologically recyclable cleansing materials, waste degradation program, environment protection and cleaning activities.

#### **QUALITY CERTIFICATE**



#### ABOVE STATED SERVICES CAN BE CHANGED BY THE HOTEL MANAGEMENT DUE TO WEATHER CONDITIONS AND OTHER FORCE MAJEURE CIRCUMSTANCES WITHOUT ANY NOTICE

# **SERVICES FOR VIP GUESTS**

<u>VIP 1</u>	<u>VIP 2</u>	<u>VIP 3</u>
<ul> <li>Flower On The Bed</li> <li>70 cl Red Wine</li> <li>Small Size Fruit Basket</li> </ul>	<ul> <li>Flower On The Bed</li> <li>70 cl Red Wine</li> <li>Middle Size Fruit Basket</li> <li>Flower in the Bathroom</li> </ul>	<ul> <li>Flower On The Bed</li> <li>70 cl Red Wine</li> <li>Big Size Fruit Basket</li> <li>Big Size Flower Basket</li> <li>Nuts, Turkish Delight</li> <li>Flower in the Bathroom</li> <li>Bar Set Up (70Cl Raki, Whisky, Gin )</li> </ul>

VIP1 / VIP2 / VIP3; Bathrobe, Slippers, Bath Amenities, Refreshing Towel, Box Napkins, Sewing Set, Amulet (eye bead)

### **SERVICES for BIRTHDAY and REPEAT GUESTS**

Special Room Decoration Fruit Basket and Wine or Champaign Service to the Room Bathrobe and Slippers in the Room



## **SPA CENTER**

### MASSAGE, THERAPY and CARE SERVICES IN SPA CENTER

### MASAJLAR

#### MASSAGES

Classic, Relax, Bali, Deep Tissue, Aroma Therapy, Exotic, Thailand, Anti Stress, Back, Neck, Shoulder, Sport and Bronze Massages, Reflexology (Foot Massage) Special Oil Massages, Anti Cellulite Massage

#### **STONE THERAPIES**

Hot Stone Therapies, Manual Therapy

#### **BODY CARES**

Sea Weed, Collagen, Oxygen, Humidity, Anti-Aging, Firming, Acne, Sensitive Skin Care, Masks.

#### Additionally;

Fitness Center (Various Sports Equipment), Hammam, Sauna, Thermal Blanket, Jacuzzi and Slimming Program

### WEDDING SERVICES

- Table, Chair and General Decoration in the Wedding Area,
- Specially Prepared Room for Bride and Groom for the Wedding Night,
- Room for the Families of Bride and Groom for Wedding Preparations,
- Hammam for Bride,
- Special Rich Wedding Menu Alternatives,
- Wedding Cake,
- Live Music,
- Bride and Groom Special Photograph CD,
- Wedding Video Shooting ,



## HONEYMOON CONCEPT

- - Private welcoming with cocktail,
  - Breakfast service to the room, once free of charge,
  - Champagne and heart formed cake service to the room,
  - Reservation priority at A'la Carte Restaurants,
  - Deluxe Fruit Basket, Dessert and Turkish delight to the room,
  - 20% Special Discount for SPA treatments,
  - Room Decoration with special bed linens,
  - Early check-In / Late Check Out according to the availability,
  - Turn down service

### SPECIAL SERVICES FOR YOUR WEDDING ANNIVERSARY

Special Room Decoration, Fruit Basket and Champaign Service to the Room, Reservation Priority in A la Carte Restaurant, For surprises you want to prepare for your spouse, please contact us

## **CONFERENCE SALONS**

San Marco Meeting Salon is 1.008 m<sup>2</sup> and it can be divided into two. It is possible to use it as San Marco1 672 m<sup>2</sup> and as San Marco2 336 m<sup>2</sup> area. Ceiling height of column-free Salons is 4,3 meters.



#### <u>Workshops</u>

Accademial (40 m²),

Accademia2 (40 m<sup>2</sup>),

Accademia3 (40 m<sup>2</sup>),

Accademia4 (52 m<sup>2</sup>),

Ceiling height of these Salons is 3,20 meters.

#### **Foyer**

There is a back-stage consisting of a Foyer has 325 m<sup>2</sup> area and two pieces of preparation rooms and there are also required Technical Equipment for the meetings



## TOPLANTI SALONLARI ve KAPASİTELERİ

<u>Salon</u> <u>Type</u>	<u>Salon Name</u>	<u>Widene</u> <u>ss m2</u>	<u>Width</u> <u>mt.</u>	<u>Length</u> <u>mt.</u>	<u>Heigth</u> <u>mt.</u>	<u>Theatre</u>	<u>Class</u> <u>Room</u>	<u>Banquet</u>	<u>Reception</u>
Meetin Saloon	SAN MARCO	1008	48	21	4.30	1275	600	700	1620
Meetin Saloon	SAN MARCO 1	672	32	21	4.30	900	400	500	1120
Meetin Saloon	SAN MARCO 2	336	16	21	4.30	375	200	250	500
Fuaye	Fuaye	325			4.30				
Meetin Saloon	ACCADEMIA 1	40	8	5	3.20	40	28	30	65
Meetin Saloon	ACCADEMIA 2	40	8	5	3.20	40	28	30	65
Meetin Saloon	ACCADEMIA 3	40	8	5	3.20	40	28	30	65
Meetin Saloon	ACCADEMIA 4	52	8	6,5	3.20	50	35	35	75
Meetin Saloon	VENETO	200			3.00	100	60	80	200
Meetin Saloon	BURANO	150			3.00	100	50	70	150

San Marco Salonu Bölünebilmektedir ( 700 m2 +300 m2) / PODYUM 40m² / SAHNE 40m²

TEKNİ	K EKIPMAN LISTESI
FIXED BARCOVISION	2 pieces ( 5.500 Ansilumen
MOBILE BARCOVISION	) 1 piece (5.500 /5.000 Ansilumen
DVD and CD Player	) piece
FLIP CHART 80 X 60	10 pieces
MICROPHONE	4 pieces Tabletop /2 pieces Collar
MICROPHONE	4 pieces Wireless /6 pieces with Cable
DELEGATED MICROPHONE	5 pieces
Curtain / (Porable)	2 pieces (180X240) 2 pieces (180X 180)
Curtain / 3 X 4- (Fixed)	2 pieces
MOBILE SOUND SYSTEM	l piece
LED LIGHTNING ( MOBILE)	6 pieces



## 2021 SUMMER SEASON - ULTRA ALL INCLUSIVE CONCEPT

### STANDART & FAMILY ROOMS CONCEPT

### ( 01.04.2022 - 31.10.2022 )

### FREE OF CHARGE SERVICES

- Open buffet Breakfast, Lunch and Dinner,
- Open buffet Late Breakfast
- Cake, Pie service (Between 10.00 22.00),
- Open buffet snack restaurant
- Package Ice Cream Service (Between 12.00 22.00),
- Turkish Pancake Service 16:00)-18:00 and Snack Service,
- Midnight Soup
- Alcoholic and Non Alcoholic Domestic and some of Import Drinks
- Mini bar (Water, Fruit Juice, Soft Drinks and Beer) Milk, Baby Food and Fruit Puree for children (On Request),
- Tea /Coffee Set, Water heater in the rooms,
- Feeding Bottle Heater (On Request),
- Safe Boxes in the Rooms,
- Bathroom amenities
- Mini Club,
- Tennis, Table Tennis,
- Aqupark
- Day and Night Animations,
- Mini Football, Beach Volley, Basketball,
- Fitness Center, Step, Aerobic,
- Hammam (Turkish Bath), and Sauna in SPA Center,
- Sunshades, Sunbeds and Beach Towels,
- Internet Using (Wireless),



## PAID SERVICES

- Room Service (24 Hours),
- A'la Carte Restaurants at dinner with service price. Between 0 6 years old children free of charge, 7 12 years old children pay 50 % of service price,
- Alcoholic Drinks at A'la Carte Restaurants except Beer, Wine and Raki
- Special Alcoholic Drinks in Bars and All Restaurants,
- Beach Pavillions,
- Special Dinner and Celebration Organizations (On Campanile Tower, Beach or Pier),
- Airport Transfer,
- Narghile (Hubble-bubble),
- Using of Tennis Courts and Mini Football Fields with night Lightning,
- Motorised / Non Motorised Water Sports and Diving School,
- Telephone and Fax,
- Laundry, Dry Cleaning Services,
- Hair Dresser, Beauty Salon,
- Doctor Service,
- SPA Center,
- Rent a Car Service,
- Baby-sitting,
- Shopping Center,

### HONEYMOONERS CONCEPT

Below mentioned **FREE OF CHARGE** services are offering for Honeymooners. Services are offering **ADDITIONALY** to the Standart Room Concept.

- Private welcoming with cocktail,
- Breakfast service to the room, once free of charge,
- Champagne and heart formed cake service to the room,
- Reservation priority at A'la Carte Restaurants,
- Deluxe Fruit Basket, Dessert and Turkish Delight offering to the room,
- 20% Special Discount for SPA treatments,
- Room Decoration with special bed linens
- Early check-In / Late Check Out offerings according to the availibility,
- Turn down service



### GENERAL INFORMATION

- Drinks service made as glasses in all bars and restaurants. Drinks included in our concept are not served as bottle.
- Service staff has right to stop serving alcoholic drinks for the guests who can be damage by theirselves or disturbing other guests.
- 12 and over years old drinks and champagnes, VSOP, XO and other import cognacs, cigars and import wines are not included Ultra All Inclusive Concept.
- Freshly squeezed Fruit and Vegetable Juices are with charge.
- Alcoholic drinks are not served under 18 Years old guests.
- Pets are not allowed.
- Hotel may change places and times of Animation Activities, Restaurants and Bars opening/closing hours according to the weather and season circumstances.
- Menus of Restaurants and Kitchen Concepts may be changed by Hotel Management without previous notice.
- All serving drinks are licensed of Importing by Custom Office.
- All paid and free of charge services and their times may be changed due to operational causes and supplying process.
- Hazardous obejcts (iron, shisha etc...) are not allowed to use in the rooms. Arising damages from the use of personal devices will be collected from guests.
- Agency Catalog and all kinds of media publicity made on behalf of the hotel (internet or printed documents etc...) and to use the information (pictures, text etc...) is required written approval by the hotel. AGENCY is infinite responsible for any errors that may arise from the introduction to be made without any written approval. This situation is not liable the HOTEL.

