

## GENERAL INFORMATION

<b>HOTEL NAME</b>	<b>HAYDARPASHA PALACE HOTEL</b>		
<b>CLASSIFICATION</b>	<b>5 Stars Hotel</b>		
<b>ADRESS</b>	Türkler Mah. Kargı Çiftliği Sokak No: 1 07407 Alanya – ANTALYA – TÜRKİYE		
<b>TELEPHONE</b>	+90 242 537 69 00		
<b>FAX</b>	+90 242 537 69 07		
<b>COMMERCIAL TITLE</b>	ALTA Turizm ve Ticaret A.Ş.		
<b>TAX ADMINISTRATION</b>	Manavgat		
<b>TAX NUMBER</b>	059 000 8500		
<b>WEB PAGE</b>	<a href="http://www.haydarpashapalace.com">www.haydarpashapalace.com</a>		
<b>E-MAIL ADDRESS</b>	<a href="mailto:info@haydarpashapalace.com">info@haydarpashapalace.com</a>		
<b>SALES &amp; MARKETING</b>	<a href="mailto:sales@haydarpashapalace.com">sales@haydarpashapalace.com</a>		
<b>RESERVATION</b>	<a href="mailto:reservation@haydarpashapalace.com">reservation@haydarpashapalace.com</a>		
<b>ACCOUNTING</b>	<a href="mailto:muhasabe@haydarpashapalace.com">muhasabe@haydarpashapalace.com</a>		
<b>FRONT OFFICE</b>	<a href="mailto:fom@haydarpashapalace.com">fom@haydarpashapalace.com</a>		
<b>YEAR of OPENED</b>	2016		
<b>RENOVATION YEARS</b>	2018-2019 Winter period; Amphi Theatre was renovated.		
<b>CERTIFIED DOCUMENTS</b>	ISO 22000 Food Safety Management System ( HACCP ), ISO 9001 Quality Management System, 10002 Guest Satisfaction System		
<b>ACREAGE</b>	37.000 m <sup>2</sup>		
<b>TOTAL ROOM</b>	592	<b>TOTAL BED</b>	1.576
<b>DISABLED ROOM INFORMATION</b>	5	<b>TOTAL BED</b>	10
Usable indoor and outdoor places with wheelchair			
<b>BEACH</b>	Sand and Gravel		
<b>COUNT of ELEVATOR</b>	7 Elevator		
<b>TRANSPORTATION</b>	Taxi, Minibus and Bus		
<b>PARKING AREA</b>	Openair for 100		
<b>CREDIT CARD</b>	Visa, Mastercard		
<b>PETS</b>	Not allowed		
<b>INTERNET ACCESS</b>	Wi-fi connections in all rooms and general area		
<b>CHECK IN / OUT TIME</b>	Check In Time 14.00, Check Out Time 12.00		
<b>VOLTAGE</b>	220 V		
<b>SHOPPING CENTER</b>	Konaklı – 3 km., Avsallar – 6 km.		
<b>AIRPORT</b>	Antalya – 100 km., Gazipaşa 60 km.		
<b>HOSPITAL</b>	Alanya – 20 km.		
<b>HISTORICAL PLACES</b>	Alanya Castle – 25 km, Aspendos – 75 km, Sapadere Canyon – 60 km.		
<b>CABLE CAR</b>	Alanya – 22 km, Tahtalı – 150 km		
<b>HORSE FARM</b>	35 km		
<b>SEA PARK</b>	500 m		
<b>RAFTING</b>	Köprülü Canyon – 80 km		

### ROOMS

ROOM TYPES at HOTEL		ECO	STANDARD	DISABLE	SUPERIOR	FAMILY DUBLEX	FAMILY A	FAMILY B
ROOM TYPES ON sales		ECO	STANDARD	Not on Sale	SUPERIOR	FAMILY DUBLEX SUIT	FAMILY A	FAMILY B
Total of Rooms	592	76	210	5	109	112	44	36
Land View	215	37	66	5	70	26	4	7
Pool View	171	16	90	0	0	35	8	22
Sea Side View	94	9	19	0	26	31	7	2
Sea View	112	14	35	0	13	20	25	5
Min. - Max. Capacity		1   2+1	1   2+1 3	1   2	1   2+2 3+1	1   2+3 4+1	1   3+1 4	1   2+3 4+1
m <sup>2</sup>		20 – 24 m <sup>2</sup>	26 – 32 m <sup>2</sup>	26 – 32 m <sup>2</sup>	34 - 38 m <sup>2</sup>	43 – 78 m <sup>2</sup>	39 - 47 m <sup>2</sup>	47 - 64 m <sup>2</sup>
With 2 Bedrooms		•	•	•	•	√	√	√
With 1 Bedrooms		√	√	√	√	•	•	•
Balcony		1	1	1	1	1	1	2
With 2 Bathrooms		•	•	•	•	√	•	√
Shower		√	√	√	√	√	√	√
Coach or Sofa or Armchair		•	√	√	√	√	√	√
Minibar		√	√	√	√	√	√	√
1 LED TV		√	√	√	√	•	•	•
2 LED TV		•	•	•	•	√	√	√
VRV AC		√	√	√	√	√	√	√
Free Wi-fi, WC, Hair Dryer, Direct Phone Line in Room & Bathroom, Satellite TV Broadcasting, Music Channels on SAT, Kettle, Special Bathroom Set - Up, Digital Safe Box ( free of use ), Laminate & Carpet Flooring, Key System with Card, Wardrobe, Space for Luggage, Fire Alarm System, Make Up Desk & Chair, Coach / Sofa / Armchair, Curtain, Picture.								
At arrival date minibar is filling with water, mineral water, can beer, can fizzy drinks and juices. Nexy days minibar is filling with the same drinks. Coffee and kinds of tea renew everyday one time.								

ROOM SERVICES	ROOM CLEANING	SHEET & PILLOW CHANGING	TOWEL CHANGING	BEACH TOWEL CHANGING
Everyday	√	•	√	√ With Card
Once in 3 Days	•	√	•	•
Paid	•	•	•	•
Unpaid	√	√	√	√
24 Hours	•	•	•	•

## FOOD & BEVERAGE

FOOD SERVICE	SERVICE HOURS	SERVICE TYPE and LOCATION	PERSON CAPACITY		
			CLOSED	SEMI CLOSED	OPEN
Breakfast	07:00 - 10:00	La Gare Restaurant - Open Buffet	750	450	●
Late Breakfast	10:00 - 11:00	Pullman Patisserie- Open Buffet	60	●	36
Lunch	12:30 - 14:00	La Gare Restaurant - Open Buffet	750	450	●
Dinner	19:00 - 21:00	La Gare Restaurant - Open Buffet	750	450	●
Snacks	12:00 - 16:00	Sahil Snack - Open Buffet	●	220	●
	12:00 - 17:00	Infinity Snack - Open Buffet	●	240	●
Patisserie	00:00 - 00:00	Pullman Patisserie	60	●	36
Ice Cream	14:30 - 17:00	Infinity Snack	●	240	●
Late Dinner	21:30 - 23:30	Pullman Patisserie	60	●	36
Continental Breakfast	00:00 - 06:00	Pullman Patisserie	60	●	36

\* Hotel Management has rights to change all that services, hours, etc on that services without any information.

A'LA CARTE RESTAURANTS	CONCEPT	PAID	UNPAID	SERVICE HOURS	PERSON CAPACITY	
					CLOSED	OPEN
Sofra A'la Carte Restaurant	Osmanlı Mutfağı	✓	●	19:00 - 21:00	80	●
Statione A'la Carte Restaurant	İtalyan Mutfağı	✓	●	19:00 - 21:00	70	●
White Hill A'la Carte Restaurant	Balık ve Deniz Mahsülleri Mutfağı	✓	●	19:00 - 21:00	50	●
Shuang A'la Carte Restaurant	Uzakdoğu Mutfağı	✓	●	19:00 - 21:00	44	●

\* All A'la Carte Restaurants are with extra fee.

\* All A'la Carte Restaurants are open at different days.

\* Children between 00 - 05,99 ages are unpaid.

\* Children between 06 - 11,99 ages pay %50 of extra fee.

\* For using A'la Carte Restaurants, reservation is requered minimum 1 day before of wished day.

\* Hotel Management has rights to change all that services, hours, etc on that services without any information.

BEVERAGE SERVICE PLACE	SERVICE HOURS	CONCEPT
Otto Lobby Bar	08:00 - 00:00	Ultra All Inclusive
Cuna Lobby Bar	00:00 - 08:00	Ultra All Inclusive
Tower Bar	10:00 - 00:00	Ultra All Inclusive
Beach Bar	10:00 - 18:00	Ultra All Inclusive
Infinity Bar	10:00 - 18:00	Ultra All Inclusive
Amphi Bar	21:30 - 23:30	Ultra All Inclusive
Disco Bar	23:30 - 02:00	Ultra All Inclusive

\* Included Beverages in the Concept: Some kinds of Premium & Import & Local Alcoholic and Local Nonalcoholic Beverages.

\* All Inclusive concept does not include; Import beverages, champaigne, VSOP, XO and other Premium Vodka which are older than 12 y.o. and import wines.

\* There is not any service of beverages with bottles in the hotel.

### POOL & AQUAPARK

NAME of POOL & AQUAPARK	OUT-DOOR	IN-DOOR	HEATING	NUMBER of SLIDES	DEPTH cm	AREA m <sup>2</sup>	VOLUME m <sup>3</sup>	AQUAPARK	POOL	SERVICE HOURS
INDOOR POOL - SEMI OLYMPIC ®	●	√	√	●	140	312	437	●	√	08:00 - 19:00
Kids Pool	●	√	√	●	35	42	15	●	√	08:00 - 19:00
MAIN POOL	√	●	●	●	140	1.793	2.510	●	√	08:00 - 19:00
Jakuzi	√	●	●	●	140	54	40	●	●	08:00 - 19:00
MAIN AQUAPARK ®	√	●	√	9	120	240	288	√	●	10:00 - 12:30 14:00 - 17:00
INFINITY POOL ®	√	●	√	●	140	226	316	●	√	08:00 - 19:00
WET BUBBLE ®	√	●	√	●	90	157	141	√	●	10:00 - 12:30 14:00 - 17:00
KIDS AQUAPARK ®	√	●	√	4	35	217	76	√	●	10:00 - 12:30 14:00 - 17:00
Frog Kids Aquapark ®	√	●	√	1	-	-	-	√	●	10:00 - 12:30 14:00 - 17:00
BABY POOL ®	√	●	√	●	30	20	6	●	√	08:00 - 19:00

® Heating from 15th of March Till 31th of May and 01st of October Till 15th of November.

During the heating periods above, all heated pools heat with solar energy except Infinity Pool and Indoor Pool.

All these informations about heating and service hours can be changed accordings to season and weather conditions.

Hotel Management has rights to change all that service hours and other things at this table without any information.

### MEETING & INTENCIVE

NAME of SALOON	FLOOR	AREA m <sup>2</sup>	HEIGHT m	LENGHT m	WIDTH m	CAPACITY BY THE ORDER		
						THEATRE	CLAA	BANQUET
BALL SALOON	-1	1.095	4,90	50,25	21,80	950	700	820
CONFERENCE SALOON 1	-1	120	4,90	13,15	9,15	90	70	50
CONFERENCE SALOON 2	-1	108	4,90	13,15	8,25	75	60	40

\* Capacities above are the maximum counts.

\* Sales & Marketing department can give more information about prices and concepts.

\* Serving free Wi - Fi connections at all saloons.

\* Standard Equipments : Kind of Microphone, Rostrum, Projector, Projector Curtain. Sales & Marketing department can give more informations about other equipments.

\* Foyer area is 165 m<sup>2</sup>.

\* Scene sizes of Ball Saloon : Front - 15 m, Depth - 4 m, Height - 3.60 m.

\* Sizes of Tables : Round Table - 180 cm, Narrow Banquet Table - 50 x 180 cm.

## ACTIVITIES & SERVICES

### DAY TIME ANIMATION

All animation activities are free. Beachvolley, Morning Gym, Water Gym, Yoga, Step Aerobics, Water Ball, Boccia, Air Rifle, Zumba, Table Tennis, Dart, Kinds of Tournaments, Competitions, Pool Games.

### EVENING PROGRAMS

Live Music at specific days, Karaoke, Sketches, Theme Nights, Disco, Special Performances and Shows, Guest Shows.

### FREE ACTIVITIES & SERVICES

Wi-fi Connection whole area, Table Tennis, Beachvolley, Sauna ( Between 09.00 – 11.00 and 13.00 – 15.00 ) Turkish Bath ( Between 09.00 – 11.00 and 13.00 – 15.00 ), Steam Room ( 09.00 – 11.00 and 13.00 – 15.00 ), Fitness Center. Chess, Backgammon, Table Games, Playing Card ( can be take all from Animation Info Desk ). All Animation Activities, Pools, Aquaparks, Dart, Beach, Some Kinds of Import Beverages ( Alcoholic - Nonalcoholic ), Turkish Coffee. Haydarpasha Palace Hotel Honeymoon Concept. Open Buffet Breakfast & Late Breakfast & Lunch & Dinner. Snacks, Digital Safe Box in rooms.

### PAID ACTIVITIES & SERVICES

Billiards, Bowling, Water Sports, Massages, Peeling, Foam Massage and all Kinds of SPA Services. Hairdresser, Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, ( Between 09.00 - 18.00 ), Shopping Center, Rent a Car, Baby & Kids Sitting, Troller, Games with Coin. Bottled Beverages, Some Kinds of Import & Premium Beverages. Airport Transfer.

### SPA SERVICES

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Ageing Programs, Anti-Cellulite Programs. Aroma Detox, All Kinds of Relax Care Programs, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Moss Care, Some Kinds of SPA Programs, Peeling & Foam Massage, Herbal Baths, Chocolate Cares.

### FOR BABIES

Depends on guest requests hotel can provide Baby Cot, Baby Chair at Restaurants, Bottle Heater without any fee. Baby Troller with extra fee.

### FOR KIDS AGES BETWEEN 4 - 11

Mini Club service hours is from 10:00 till 12:00 and 14:30 till 17:00 everyday. Without paying any fee there are Painting, Kids Games with kinds of themes, Educational & Instructive Activities, Daily Sport Activities. Playground, Mini Disco, Kids Buffet at Main Restaurant. Babysitting on request is with extra fee ( reservation required ).

### FREE HONEYMOON CONCEPT

Private Decoration, Fruit Basket to the Room, Dried Fruits and Champagne. Breakfast Service to the room on requested day ( 1 Time ), 1 day free using A'la Carte Restaurant ( reservation required ).

### IMPORTANT NOTES

**During the pandemic (COVID- 19) which affects negatively to the whole world, our services are provided in line with the rules, methods and certificate requirements which are recommended to apply by the World Health Organisation (WHO), Turkish Ministry of Health and Turkish Ministry of Culture & Tourism to implement at our resort. According to their counselling about pandemic process, there might be changing location of services or changing service times or removing service completely.**

- \* Hotel guest should use ARM BANDS while their staying at hotel.
- \* Bars, Beach Area and Aquaparks will be open according to weather conditions at the beginning and ending seasons.
- \* Except Breakfast, all beverages are serving by service staff.
- \* Alcoholic beverages are not served for guests under 18 years old.
- \* Agency should take a confirmation about knowledges of hotel before publishing catalogs or printing any documents. Hotel can be held responsible about any incorrect informations given by agency.
- \* Accordings to dress code prossedure; guests can not enter restaurants with shorts, swimming dresses or wet clothes.
- \* The services and hours can be changed accordings to seasons and weather conditions. Hotel has rights to change all the things on that Fact Sheet without any information.