

# **FACT SHEET 2022 SUMMER SEASON**



#### **HOTEL INFORMATION**

Name : AZURA DELUXE RESORT & SPA HOTEL

Category : 5 stars

Address : Avsallar Mah. İncekum Cad. No 76 PK 07410 Alanya /Antalya TÜRKİYE

Telephone : 444 85 07

Web page : <u>www.azuradeluxe.com</u>
E-mail : <u>sales@azuradeluxe.com</u>

General Manager : Songül Karcı

Sales & Marketing Manager :

Open date : 01.05.2015 Area : 12 000 m2

Room capacity : 374

Bed capacity : 818

Floor : 7

Elevators : 4

Company name : AZURA DELUXE RESORT & SPA HOTEL , ÖZ CEBECİ TUR.İŞL.TİC.AŞ.

Invoice Address : Avsallar Mah. İncekum Cad. No 76 PK 07410 Alanya /Antalya TÜRKİYE

Tax Office & No : Alanya VD. / 662 080 8397

Spoken Language : Türkish, English, German, Russian

Pier Survey : 1.645 m2

Internet : Wireless internet free of charge rooms and general areas

Beach : 70 m private sandy

**LOCATION** 

Antalya airport : 98 Km

Antalya city centrum : 115 Km

Gazipaşa airport : 69 Km

Alanya centrum : 22 Km

Avsallar : 30 m

Manavgat waterfall : 36 Km

Side ancient citr : 42 Km

**OTHERS** 

Payment options : Cash, Visa, Master Card

Pet : Not allowed Voltaj : 220 volt

Non smoken area : According to Turkish Law 4207 it is forbidden to smoke in closed area



#### **ROOM ACCOMODATION**

Total Rooms : 374 Rooms
Toplam Bed Capacity : 818 Beds

Deluxe Room Land View : 82 Rooms Deluxe Room Sea View : 86 Rooms
Family Room Land View : 42 Rooms Family Room Sea View : 26 Rooms
Fantasy Room Sea View Terrase : 5 Rooms Deluxe Room Side Sea View : 120 Oda

HANDICAP ROOM : 4 Rooms

#### **DELUXE ROOM**

Deluxe Rooms are located from the first floor to seventh floor in main building. In total there are 288 rooms. Each room has 30-32 m2 surface area and offer LAND VIEW, SIDE SEA and SEA VIEW options. The rooms have 1 bed room (1 double bed, 1 single bed), 1 bathroom, shower, 40 inch LCD TV with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electronic safe, minibar, VRF air conditioning system, desk, sofa, hair dryer, laminate floring, 4 m2 balcony.

Maximum accomodation in Deluxe Rooms are 3 person + 1 child.

#### **FAMILY ROOM**

Comfortable and spacious family rooms are located on each floor. In total there are 68 rooms. Each rooms has 50 m2 surface area and offer **LAND VIEW and SEA VIEW** Options. The rooms have 2 bed rooms (1 double bed and 2 single bed), 1 bathroom, shower, two LCD TV 40 inch with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electoronic safe, minibar, VRF air conditioning system, desk, sofa, hair dryer, laminate floring, 2-5 m2 balcony.

Maximum accomodation in Family Room are 4 adults +1 child.

## **SUPERIOR ROOM**

All rooms with sea views, jakuzzi on the terrace of the room has been specially designed for Honeymoons. In total there are 5 rooms, with a surface area 58 m2. The rooms have 1 bedroom (1 double bed), 1 bathroom, shower, 40 inch LCD TV with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electoronic safe, minibar, VRF air conditioning system, desk, sofa, hair dryer, laminate floring, 25m2 terrace, a terrace with sun loungers.

Superior Rooms for 2 people (couple)

### **DISABLE ROOM**

The rooms are specially designed for disabled guests with a surface area 44 m2. In total there are 4 rooms. All disables rooms located ground floor and features the same properties as Standart rooms. 15 m2 balcony.

Maximum accomodation in disabled room is 2 person

## **Common Services All The Rooms**

Free of charge wireless internet Access in all rooms, key card system, slippers, bathrobes will be provided only to our honeymoon and VIP Guests, Minibar is filled at the check-in day(soft drinks). After that water and mineral water will be put in the mini bar Daily, Daily room cleaning, bed linen change every 2 days,



# **FOOD SERVICE & RESTAURANTS**

Service	Hours	Place	Service	Capacity
Breakfast	07.00 -10.00	Main Restaurant	Open Buffet	600 Pax
Late Breakfast	10.00 - 10.30	Main Restaurant	Open Buffet	600 Pax
Lunch	12.30 - 14.00	Main Restaurant	Open Buffet	600 Pax
Dinner	19.00-21.00	Main Restaurant	Open Buffet	600 Pax
Night Soup	23.30 - 01.00	Main Restaurant	Open Buffet	600 Pax
Mini Breakfast	01.00 - 03.00	Main Restaurant	Open Buffet	600 Pax
Snack restaurant (beach)	12.00 - 16.00	Lyric Restaurant	A la carte	72 Pax
Cookie, Cakes & Pastries	10.30 - 18.00	Patisserie Lobby	,	150 Pax
Ice cream				

The Main Restaurant: Diet buffet, heater and blender for baby food.

# A LA CARTE RESTAURANTS

OTTOMAN RESTAURANT 19:00-21:00 Ottoman Kitchen 60 pax

A La Carte Restaurant will be served according to the certain day and a request in April and October

# **BEVERAGES SERVICES & BARS**

Bars	Hours	Beverages Service	Kapasite
April-Oktober	10:00-02:00	Alcoholic and non-alcoholic drinks included concept	72 pax
<b>01.05.2022-30.09.2022</b> LOBBY PIANO BAR	24 Hours	Alcoholic and non-alcoholic drinks included concept	72 pax
01.04.2022—03.11.2022			
CHA CHA POOL BAR	10.00 - 24.00	Alcoholic and non-alcoholic drinks included concept	72 pax
LYRIC BEACH BAR	10.00 - 18.00	Alcoholic and non-alcoholic drinks included concept	72 pax
PIER BAR	10.00 - 18.00	Alcoholic and non-alcoholic drinks included concept	100 pax

A la carte A La Carte Restaurants reservastions can be made at the Guest Releations Desk on the lobby. During your holiday (min 7 days).



#### **BEACH AND POOLS**

The Hotel is located at the beach, The use the beach private just for our hotel guests, the beach is 70 m long, 200 m lenght of the pier, shower at the beach and pier, private pavillions on the pier, sunbathing areas, sunbeds, matress and beach towels. Pier bar services, soft and alcoholic drinks according to the hotel concept.

Pool	Number of Pools	Depth (cm)	Area (m2)	water	water Slide
Outdoor Swimming Po	ol 1	140	750	Fresh water	No
Indoor Swimming Pool	1	140	100	Fresh water	No
Kids Pool	1	40	90	Fresh water	1 small slide
Indoor Kids	1	40	14	Fresh water	No
Water slide pool	1	120	80	Fresh water	4 water slide

- Pools working hours 08.00 to 19.00
- ❖ Slide working hours: 10.00 − 12.00 and 15.00 − 17.00
- ❖ Indoor Pool is heated (Heating Only 01.04.2022 till 15.05 2022 and October
- ❖ Slide Pools and Children Pools are heated( Only 01.04.2022 till 15.05.2022 and October

## **ENTERTAINMENT & ANIMATION**

Azura Deluxe Resort offers you entertainment for all tastes and all ages. Games and entertainment will fill you with energy and leave in your mind unforgettable memories. Under the supervision of professional trainers during the day you will feel yourself better.

Table tennis, Darts, Boccia, Water gym, Step aerobics, Pool games, Water sports, Fitness,

# Mini Club (KIDS Club)

Miniclup in full equipped with cameras and antibacterial floor covering, different activities including evening performances on the stage for moms and dads. Mini disco in the amphitheater every night, pool with 1 slide, playground, game rooms, high chair in the main restaurant

Our Mini Club serves, children 4-12 years old children's between 10:00 to 12:30 / 14:30 - 17:00 hours.

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#### SYMPHONY SPA & WELLNESS MERKEZI

Symphony Spa Center with original decoration and unmatched services opens for you: 2 VIP Spa Suites, Ayurveda room, 10 massage rooms, 2 hamams including one VIP hamam, sauna, steam room, massage shower, relax room, indoor pool and professional gym.

Spa & Wellness Symphony 's experienced and professional staff, combined with the exotic atmosphere of the Far East tradition of the Turkish health care to women and men and applications and allow you a peaceful holiday.

# **Free of Charge Activities**

Türkish Bath, sauna, relaxation area, heated indoor pool (heating only winter season), indoor children pool, fitness center, steam room.

## **Chargeable Services**

All massage and peeling, body treatments, Spa services, beauty salon, VIP spa

## **OTHER SERVICES**

#### **FREE OF CHARGE ACTIVITIES**

**Food & Beverages services in main restaurants and bars included in the concept**, Turkish bath and sauna (09.00 to 20.00), safe boxe in the rooms, wireless internet in the rooms and general areas, Minibar, Fitness Center (07.00 to 20.00, children under 16 y.o not allowed), animation activities, table tennis, beach towel (changing 08.30-12.00 / 14.00-18.00), sunshades, water polo, pool games, morning gym, Step, aerobics, Darts, Boccia, baby highchairs, Mini club (10.00-12.30 / 14.30-17.00), water slides (opening hours 10.00 to 12.00, 15.00 to 17.00), indoor (08:00-19:00) and outdoor swimming pools (08.00 to 19.00)

#### **CHARGEABLE SERVICES**

Other local and imported beverages not included in the concept, all bottled beverages, Spa & Wellness services, VIP spa ,all massage services, beauty salon, telephone, laundry services, doctor and health services, hairdresser's, market and shopping centers, baby strollers, rattan seats and rattan beds set on pier, rent a car.

#### **MEETING ROOM**

Name Of Hall	Width (m)	Length (m)	Height (m)	Area (m2)	Theatre	Classroom	Banquet	Coctail
GOLDEN HORN	23	24	3	550	450	350	300	400

### **Technical Equipments**

Wireless internet, Barcovizyon (5500 ansi), barcovizyon screen (500x375 cm), barcovizyon screen (390x293cm), DVD-CD player, cordless and wired microphone, lectern microphone, collar microphone, Flipchart, sound mixer, lectern, stage, direction boards, sound system.



#### **OTHER REMINDINGS**

- ❖ Lobby Piano Bar is open 24 hours from 01.05.2022-30.09.2022. April-October till 02:00 open.
- ❖ Alcoholic beverages are not served to children under 18 years old.
- Alcoholic beverages are not served to the guests that have taken excessive alcohol in accordance to legal responsibility.
- Use of wristband is obligatory in the hotel area. In case of loss 10 EURO will be charged to your account, old wristband can be changed free of charge. Wristband should be returned to the reception on check-out.
- Do not lose the room key card. In case of loss 10 EURO will be charged to your account. Do not leave your card while you are absent in the room and do not give your card to anyone.
- In case of loss of towel or towel card 10 EURO will be charged to your account. Towels are changed once a day.
- Please be sure to check room hardware upon checking in to the room and report damaged hardware to Guest Relations Department. Please keep in mind that the room residents will be responsible for the damaged hardware and will be compansated accordingly upon checking out.
- Check-in time is at 14.00, check-out time is at 12.00. If you declare to the reception for your late check out, one day in advance, you can use your room until the stated time with a fee, according to hotel occupancy.
- We kindly request you not to bring food from restaurants and bars to the room in order to maintain maximum cleanliness and hygiene requirement.
- **❖** Summer concept is valid between 01.05 − 30.09.2022 dates.
- Opening and closing times can be changed by the Hotel management according to the weather conditions. Changes will be announced in the shortest time possible.